

Climate protection. ÖBB saves 1.1 million tonnes of CO₂ per year by rail freight traffic and 2.4 million tonnes CO, by rail passenger transport. This amounts to a total of 3.5 million tonnes of CO₂. In order to bind this quantity, a forest the size of Vorarlberg would have to be





planted.

1.1





2.4



mil. t

of CO, emissions saved through ÖBB's rail transport

FACTS & FIGURES **FOREWORD**

Green ÖBB. It's no news to us that we make an important contribution to climate protection in Austria every day. There is no longer any doubt that human activity is causing climate change, so our mobility services are now more modern and more important than ever.

We powered our first trains electrically over a hundred years ago. Today, more than 90 percent of all our passenger trains run on electricity. And in 2018 we continued to improve our climate protection performance. Since mid-2018, our trains have been powered exclusively by electricity from renewable sources. And since mid-2019, electricity exclusively from renewable energy is also used in all our operating facilities and offices.

This has massively improved our carbon footprint once again. We are making a significant contribution to enabling Austria to achieve its climate targets. And ÖBB is constantly working to improve the services on offer in order to move even more people on rails: to work, to school, and in their leisure time. Find out more about how we do this in what is now the 7th edition of this folder.

At the customer's service

RIGHT ACROSS AUSTRIA AND EUROPE. With trains and buses ÖBB offers comprehensive, efficient and sustainable mobility services.

Travelling the country

Passengers (per year)	474.2 mil.
Train passengers	261.4 mil.
– of which local transport	224.5 mil.
– of which long-distance transport	36.9 mil.
national	25.5 mil.
international	11.4 mil.
Bus passengers	212.8 mil.
Train passenger kilometres (per year)	
– of which local transport	5.5 bn.
– of which long-distance transport	6.0 bn.
Freight transported (tonnes per year)	115.2 mil.
– of which freight traffic*	113.0 mil.
– of which contract logistics	2.2 mil.
Shipments (number)	2.8 mil.
Packages (number)	
Tonne kilometres (per year)	31.7 bn.

^{*} Freight traffic consists of wagonload traffic, container transports and transports of HGVs on the rolling highway (see also page 22).



Trains (per day)	6,596
– of which local transport*	4,279
ÖBB trains (weekdays)	4,144
– of which long-distance transport*	340
ÖBB trains	270
– of which freight traffic*	1,147
– of which service trains	830
* incl. further railway undertakings (RU)	
Suburban railway	
_	
Lines Austria-wide (managed by ÖBB)	34
Passengers (per day)	441,489
Lines Vienna/Lower Austria/Burgenland (since 196	52) 10
Descenders (ner day)	216060
Passengers (per day)	246,960
Lines Upper Austria (since 2016)	
	4
Lines Upper Austria (since 2016)	4 39,800
Lines Upper Austria (since 2016)	3 9,800
Lines Upper Austria (since 2016)	39,800 6 38,544
Lines Upper Austria (since 2016) Passengers (per day) Lines Styria (since 2007) Passengers (per day)	39,800 6 38,544
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Lines Upper Austria (since 2016) Passengers (per day) Lines Styria (since 2007) Passengers (per day) Lines Carinthia (since 2010) Passengers (per day) Lines Salzburg (since 2003) Passengers (per day) Lines Tyrol (since 2007)	39,800 38,544 4 23,185 23,000 6 37,000

Postbus

Kilometres travelled (per year) 1	42 mil.
Kilometres travelled (per day) 3	89,041
Lines	751
Bus stops	20,648
– of which with train connection	649
Passengers in Austria and the Czech Republic	
(per year)	2.9 mil.
- of which scheduled services	88 %
- of which rental car and line-type services	12 %
(ski buses, rail replacement services, works traffic, et	tc.)
Communities covered	1,795
Municipalities supplied (share)*	85%
* In more than one-third of the municipalities served, the Postbus is the only means of public transport.	
Buses	2,314
Passengers nationwide (per year) 2	07 mil.
Eastern region (Vienna, Lower Austria, Burgenland)	. 64 mil.
Styria	. 28 mil.
Carinthia	. 16 mil.
Upper Austria	. 30 mil.
Salzburg	. 22 mil.
Tyrol	23 mil.



Train tickets

Tickets sold (per year)	49.8 mil.
- of which at ticket machine	55.8%
– of which at ticket counter*	18%
- of which on internet/smartphones/tablets	26.2%
SCOTTY active devices (iOS & Android)	1.1 mil.
SCOTTY timetable information (per minute)	1,153
SCOTTY timetable information (per month)	49.8 mil.
Page views on oebb.at (in April 2019)	3.9 mil.

^{*} Ticket counters/external partners/customer service/lounge/business customer advisers/infrastructure partners/ÖBB travel agencies

International

International trains (daily)	149
– of which day trains	121
– of which Nightjet	28
Longest international distances* (km)	
Vienna – Rome	1,129
Vienna – Hamburg	1,126
Vienna – Bucharest	1,111

^{*} Long-distance routes served daily without scheduled coach connections

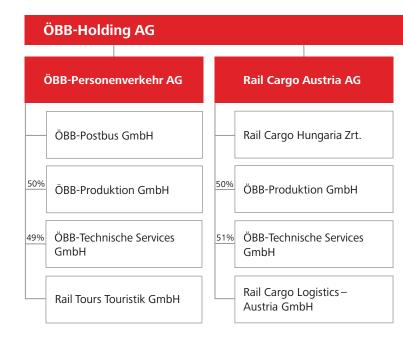
Green numbers ÖBB Personenverkehr*

Greenhouse gas emissions saved	
by ÖBB passenger transport (t CO ₂ per year) 2.4	l mil.
saved CO ₂ emissions in ÖBB passenger transport	
compared to passenger cars (g/pkm**)	204.1

^{*} Figures 2017; ** pkm = passenger kilometres

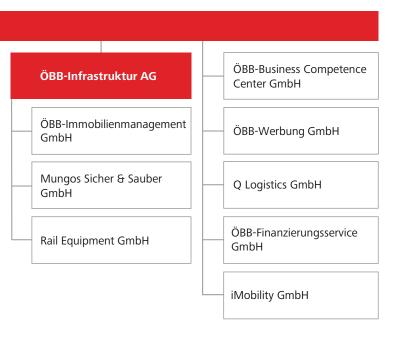
Structure & Organisation

ORGANISATIONAL CHART*. Under the umbrella of the holding company, ÖBB Group is divided into three operative subsidiaries. A clear structure for a complex task.





2043 | 1964-1977 7 still in operation, 77 built



^{*} This organisational chart includes a selection of important companies within the ÖBB Group. As at: 31 December 2018.

A success story

THE BUSINESS FIGURES. With an EBT of EUR 150 million, the results of the ÖBB Group 2018 are clearly positive for the seventh year in a row.

Earnings ratios according to IFRS

Revenue 5,644.0
Total income
Total expenses 6,181.2
Expenses for materials and services received 1,988.2
Personnel expenses
EBIT
EBT

Ralanco shoot ratios according to IERS

balance sheet ratios according to ir h.	•
Total assets 29	,709.9
Non-current assets 28	,386.0
Current assets1	,323.9
Property, plant and equipment	,808.7
Equity capital2	,528.7
Equity ratio	8.5 %
Financial liabilities	,146.3
Gross capital expenditure	,590.8

(all figures in EUR million)



2143 | 1965-1977 12 still in operation, 77 built

Revenue by company

Revenue by company	
ÖBB Personenverkehr sub-group	2,202.1
Rail Cargo Austria sub-group	2,304.3
ÖBB Infrastruktur sub-group	2,104.8
ÖBB-Holding AG and other companies	1,471.6
minus consolidation of operative subsidiaries	-2,438.8
Revenue acc. to Consolidated Financial Statements	5,644.0
Other income (consolidated)	. 1,324.9
Total income	6,968.9
Income position of ÖBB Personenve	rkehr
Revenue	
Total income	
Total expenses	-2,101.0
EBT	90.9
Income position of Rail Cargo Austr	ia
Revenue	
Total income	
Total expenses	-2,294.3
EBT	23.5
Income position of ÖBB Infrastruktu	ır
Revenue	2,104.8
Total income	3,303.9
Total expenses	-2,700.8
EBT	45.3

Service provider for mobility

THE WORLD OF TRAINS. 474 million passengers travelled on board the trains and buses of ÖBB in 2018. An insight into the numbers of a complex system.

Systems and operation

Kilometres of track (incl. switch point length) 9,785
Operated length of track (km)* 4,864
– of which single-track
electrified
– of which double-track
electrified2,129
New stretches of track in operation since 2008 (km) 170
Additional new stretches of track by 2028 (km) 300
Traffic control centres1
Signalling and control centres 5
Signal towers
– of which electronic signal towers
Train stations and stops
Freight centres/terminals 8
Shunting sites 103
Bridges 6,431
Tunnels 250



Railway crossings	3,205
Train protection ETCS Level 2 (km)	272
Hot box detection systems	271
Rockface and embankment rests (ha)	3,281
Avalanche and rock fall guards (km)	195
Noise barriers (km)	950
Signals 2	5,306
– of which light signals	22,292
Switch points1	3,555
– of which electrically heated	10,315
* State data from page 45 onwards based on track lengths (total 4,713	km)
Train stations/stops updated by 2018	220
Train stations/stops updated by 2028	300
Platforms (km)	477
Lifts	712
Escalators	192
Wheelchair lifts	212
Loudspeaker circuits	2,122
Emergency call points in train stations at which the	calls
are transferred directly to an infrastructure control centrol	e 925
– of which emergency call facilities in lifts	552
– of which emergency call pillars	336
– of which emergency call facilities by escalators	37
Emergency call facilities in barrier-free toilets	153
Clocks in the customer area	. 4,112

Average infrastructure investments	
2018–2023 (EUR per year) approx	2 bn.
Average new construction and expansion investments	(excl. P&R
and noise protection) 2018–2023 (EUR per year)	1.7 bn.
Average reinvestments (incl. P&R and noise control)	
+ repair 2018–2023 (EUR per year)	1.2 bn.
Park & Ride spaces 1	15,359
– of which car parking spaces	66,948
– of which two-wheeler parking spaces	48,411
Passengers with an accessible train station	
2018	84%
2020	85%
2027	90%
Number of railway undertakings (RU)	
in the Austrian route network in 2018	43
Punctuality	
ÖBB long-distance passenger transport	86.8%
ÖBB local passenger transport	96.3%
ÖBB passenger transport total	95.8%
Punctuality threshold	
Passenger transport (minutes)	5
Freight traffic (minutes)	



Canacity utilisation

capacity utilisation
Trains travelling the ÖBB network at peak times 591
on average travelling Mon-Fri 06:00–20:00 504
on average travelling Mon-Sun 00:00–24:00
Starting trains throughout Austria at peak times
(per minute)9
Fleet
Locomotives 1,047
Passenger cars 2,691
Freight cars
Real estate*
Buildings
Building space
incl. outside rented spaces (m²) 2.7 mil.
Property management
Net land owned by ÖBB (m ²)** 192.7 mil.

- of which in Vienna (m²) 11.7 mil.

3,205

Railway crossings currently existing along Austria's railways (status 31 Dec. 2018). This is 21 less than in the previous year. In the year 2000 there were still about 6,100 crossing points, almost twice as many as today. To increase safety, ÖBB invests EUR 25 million annually in the technical safety as well as the closure of railway crossings.



Maintenance and investment projects (per year)	1,350
Lease and rental contracts (external)	17,978
Technical assets (technology management)	76,300
TQB-certified buildings	2

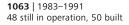
^{*} All figures ÖBB-Infrastruktur AG

Security

Employees
Emergency calls received
Operations in the event of malfunctions/emergencies $4,537$
Actively removed from elevators 507
Video cameras at railway stations, stops and
other installations
Video cameras in trains
Video evaluations (per year)
Bodycams (Mungos)
Bodycams (passenger transport)
Emergency vehicles
Defibrillators

Cleaning at train stations & stops

Empl	oyees		490
Area	(m²)	2.1	mil.
~	Glass surfaces (m²)	225	,473



^{**} The value of net floor area owned by ÖBB refers to the areas managed by ÖBB-Immobilienmanagement GmbH.

Lifts	. 555
Escalators	146
Stairs (m²)	0,121
Handrails (metres)	0,482
Benches (metres)1	5,738
Waste bins	5,961
Ashtrays	. 526
Lost & Found	
Items found (per year)	,997
returned within 10 days	9,804
in per cent	2.7%
Lost & Found offices across Austria	7
Calls per week	2,000
The 10 most found objects	
Wallets	3,206
Mobile phones and smartphones	3,180
Backpacks	2,714
Keys	1,749
Coats	1,558
Trolleys	1,083
Sports bags and travel bags	1,008
Hats	. 912
ATM cards	. 764
Gym bag	. 746

Customer service

customer service	
Calls per year	1.4 mil.
Postings and comments on Facebook,	
Twitter, Youtube, Instagram	138,000
– Reactions by Community Management	83,000
- Average response time (in minutes)	23
Emails received	558,000
– Complaints	105,000
- Inquiries about customer tickets	120,000
– Passenger rights	23,000
- Objections to additional fare demands	17,000
– Refund requests	8,000
– General email inquiries	285,000
Employees	205
Apprentices	57
Area (m²)	2,800
Rail&Drive	
VALUE 11.1	275

Vehicles provided2	75
Rail&Drive locations	26
– of which with e-charging infrastructure	10



1064 | 1984–1990 10 still in operation

Communicative ÖBB

DIALOGUE. Hardly any other company receives as much attention from the general public as ÖBB. The clear answer to this is transparent communication on all channels.

Twitter, Facebook etc.*

Facebook reach (people reached)	47.6 mil.
Subscribers	178,082
Published articles	1,909
Likes of Facebook posts	277,272
Twitter reach (people reached)	
Subscribers	18,227
Published tweets	1,379
Likes of tweets	620,960
Instagram reach (people reached)	1.6 mil.
Subscribers	29,866
Published articles	210
Likes for posts	472,298
* Dates: July 2018 – July 2019	
The top 3 most-read posts (reach)	
Hurrah the goat! (rescue mission)	2.3 mil.
Christmas movie "Time travel"	
Horse on the train	218 000

Press

Press releases (per week)	14
ÖBB reports in media (per year)	28,200 (77/day)

Billboards

Billboards	24,000
– of which posters on trains and buses	10,500
– of which on locomotives, wagons and buses	3,780
– of which train station posters	5,200
– of which train station and informational billboards	3,200
– of which digital advertising screens	100
– of which ÖBB City-Lights	270
– of which bridge ads	700

Railnet

Digital onboard portal for Railjet passengers

Visits to the website railnet.oebb.at (per day)
Digital newspaper pages read (per month)
Newspapers and magazines available as e-papers 120
Browser languages/month up to
Streamed hours of the classical offer fidelio (2018) 1,800



Intranet

Logins per year	10.5 mil.
Searches	750,000
Stay per visit (minutes)	11
Number of comments on intranet posts	1,831
Positive voices on posts	145,924
Top 5 most-read contributions	
ÖBB Award 2018	27,778
Group figures	25,389
Employee survey 2018	20,479
Track stories	19,064
Executive UPDATE 2018	
Intranet pages	36,000
– Images	139,311
– Videos	2,788
– PDFs	115,165
– Excel	17,995

261.4 Mio.

passengers were transported by ÖBB with its trains in 2018. This is an increase of 15.8 million passengers and also an absolute passenger record on rail. In the past year, 224.5 million passengers travelled on the local transport trains of ÖBB and 36.9 million on the long-distance trains – of which in turn 25.5 million in Austria and 11.4 million internationally.



Connected in Europe and Asia

END-TO-END LOGISTICS. Over 113 million tonnes of freight are transported reliably and in an environmentally friendly way every year in Europe and as far as Asia.

Internationally connected

Total tonnes transported (per year) 113.0 mil.
– of which conventional wagonload traffic 90.7 mil.
- unaccompanied combined traffic
(corresponds to approx. 1.6 mil. Intermodal Transport Units)
- Rolling Highway 5.9 mil.
(corresponds to 166,459 transported trucks)
– tonnes transported in and through Austria 78.6 mil.
Number of trains (per year) 511,673
Train kilometres (per year)
Tonne kilometres (per year)
Modal share of rail in total
freight traffic performance in Austria (tkm*)
Three longest routes through ÖBB's rail freight traffic
Three longest loutes through obb 3 fair freight traine
Budapest – Xi'an (km)



Exemplary transport volumes in ÖBB's rail freight t	transport
423 Trains between China, Russia and Europe	
(TEU**)	. 34,822
Transport volume for Hungary (t)	32.4 mil.
Transport volume for Germany (t)	14.6 mil.
Transport volume for Italy (t)	5.9 mil.
Top 5 market shares of Rail Cargo Gr	
Austria	66.8%
Hungary	57.2 %
Slovenia	8.4%
Croatia	8.4%
Romania	4.7%
Green numbers ÖBB rail freight trans	port***
Greenhouse gas emissions saved by ÖBB rail freig	ht transport
in Austria (t CO ₂ per year)	1.1 mil.
CO ₂ emissions from ÖBB rail freight transport (g/tkm*) 4.1
CO ₂ -emissions of ÖBB rail freight transport	

Every minute

The Rail Cargo Group with its twelve own freight carriers operates just under 512,000 trains annually and throughout Europe. In other words, we put an average of 1,400 trains on the tracks for our customers every day, or one every minute.

compared to the truck * tkm = tonne-kilometre; ** TEU = Twenty-foot Equivalent Unit; *** Figures 2017



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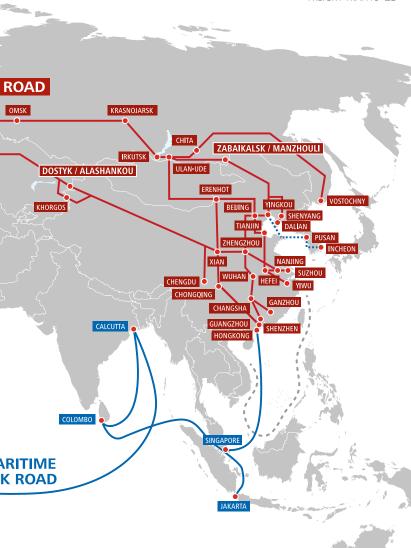
Connected in Europe and Asia



NAIROBI

INTERNATIONAL.

The Rail Cargo Group is one of the leading rail logistics companies in Europe and offers comprehensive and precise end-to-end logistics solutions. A look at the most important transport routes and flows between Europe and Asia.



Moving force

EMPLOYEES. It is the daily, dedicated commitment, the know-how and the experience of the employees who move a company like ÖBB.

Personnel figures

Employees	41,641
– of which employees and workers	20,944
– of which tenured employees	20,697
Apprentices* (= 4.1% of ÖBB employees)	1,770
Total	43,411
– of which in Austria*	39,137
– of which abroad	4,274
Employee nationalities (1,919 employees in Austria) .	75
Number of job profiles at ÖBB	127

* A further 1,930 apprentices in the General Private Foundation for Professional Training

Employees by company

ÖBB Infrastruktur*	18,315
Rail Cargo Group*	9,048
ÖBB Personenverkehr*	7,054
ÖBB-Holding AG and other companies	8,994

^{*} incl. apprentices



The 11 biggest professional groups

Locomotive driver 4,345 Driver 3,291 Shunting 2,730
Shunting
Dispatcher
Rail vehicle technology craft
Engineering craft
Train attendant /Ticket inspector
Scheduling and order processing
Control and safety technology craft
Storage
Electrical engineering craft
Apprentices
Apprenticeship facilities
Apprentice hostels
Apprenticeship professions

73 percent

of the railway lines in Austria are electrified, but more than **90 percent of passenger trains** in the ÖBB network run on electricity. The annual passenger kilometre performance results in savings on CO_2 emissions of **2.4 million tonnes**. In addition, another 1.1 million tonnes of CO_2 emissions are saved by the Rail Cargo Group's freight traffic services.



Apprentices (number)*	1,963
Track construction technology	299
Metals technology – mechanical engineering	288
Electrical engineering – installation and operating tech	206
Railway electrical engineering	194
Railway safety technology	184
Office administrator	61
Forwarding agent and forwarding logistics	107
Railway operating technology	105
Mechatronics – automation technology	96
Mobility service	90
Railway transport technology	74
Railway vehicle maintenance technology	65
Railway telecommunications technology	60
Metal working	47
Electronics – information and telecommunications tech.	36
Body construction technology/automotive technology	
(utility vehicle) and system electronics	33
Finance and accounting assistant	8
Electrical engineering – electrical and building technolog	ıy** 6
Electronics – applied electronics	2
Cleaning technology	2
Operating logistician	1

^{*} incl. foundation apprentices, as of 1 September 2018; ** no longer offered since 2017



Internal training and development

ÖBB academy: Employees in training	1,718
ÖBB academy: participant days	3,153.5
ÖBB education: courses	778
ÖBB education: participant days	13,578
Finance Accounting and Purchasing	ı

Finance, Accounting and Purchasing

Payment transactions processed	1.3 mil.
Incoming invoices processed	
by the BCC creditors	757,734
Outgoing invoices cleared/booked	
by BCC customers	825,997
Orders via ÖBB purchase catalogue PROCAT	325,000

Information technology

Standard workstations*	22,449
Special workstations*	5,530
SIM cards	59,981
Number of servers*	2,799
Number of databases*	3,942
Defended SPAM emails (per year)	45 mil.

^{*} in the month of May

95 Mio.

bookings were processed on **50,000 POS systems and vending** machines. If we were to print this list out, it would result in a paper trail from Vienna to Berlin.



The new Southern line

INTERNATIONAL AXIS. At a fast pace from Vienna Central Station through the Semmering Base Tunnel, along the Koralm Railway heading to the south.

Vienna Central Station (since 2015)

Total area of new bridge construction (m ²)	30,000
Length of track (km)	100
Switch points	300
Covered island platforms (fully accessible)	5
Platform edges	10
Connections to suburban railway lines	8
Underground lines	1
Tram lines	3
Bus lines	2
Parking spaces in underground car parks	630
Bicycle parking spaces in bicycle stations	1,000
Rail Freight Centre Vienna South (since	2047\
_	_
Area (ha)	
Track length (km)*	27
Switch points*	96
Loading track group	1
Gantry cranes	2



Handling capacity full expansion (ITU per year)** $420,000$
* refers to full expansion ** ITU - Intermodal Transport Unit
Pottendorfer line (new from 2023)
Length of Pottendorfer line (km)
Newly constructed and updated train stations 2
Train stations in planning or under construction 6
Bridges to be built
Removed railway crossings
New line under construction*
Possible top speed (km/h) 200
* Existing route 100% in operation
Semmering Base Tunnel (from 2026)
Tunnel length (km)
Maximum incline (per mil)
Number of tunnel borings
Possible top speed (km/h)
Travel time saved (in minutes)
Possible towing capacity for one locomotive (t) 1,600
Tunnel kilometres already drilled
Material excavated until now (m³)

Koralm railway (from 2025)

Length of Koralm railway (km)	130
Length of Koralm tunnel (km)	33
Number of tunnels (total length 47 km)	12
Newly constructed and updated train stations	23
Track under construction	100%
Possible top speed (km/h)	250
Track in operation	21%
Railway stations in operation	11
New speed (from 2026)	

Section	. current travel time	future travel time .	time savings
Vienna – Graz	2:35	1:50	0:45
Vienna – Klagenfurt	3:55	2:40	1:15
Graz – Klagenfurt	2.00,	0.45	1:15

^{*} Bus connection



ECONOMIC FACTOR RAIL. The rail sector is a driving force in Austria's economy – as a customer, as an engine of innovation, as an employer ...

Contribution of ÖBB value-added

Share of gross value-added Austria	1.5%		
Total gross value-added (EUR)	4.9 bn.		
Direct gross value-added ÖBB (EUR)	3.8 bn.		
Value-added multiplier			
Employer and employment			
Percentage of Austrian working population	1.5%		
Total employment (headcounts)	62.000		
Direct employment effect of ÖBB (headcounts)	41,500		
Employment multiplier	1.5		
Taxes and fees or income taxes			
Share of total fiscal effect			
in total tax revenue	1.4%		
Overall fiscal impact (EUR)	1.9 bn.		

Taxes and fees contributed by ÖBB (EUR) 1.4 bn.

Source: Economica Institute studies, 2018 (data from 2016)

18 Ebenfurth

Faster travel to Vienna with the Ebenfurth loop.

P: 205 mil. EUR, B: 2026

19 Wr. Neustadt – Loipersdorf-Schattendorf

Electrification over a length of 25 km to improve passenger and freight traffic. **P:** 60 mil. EUR, **B:** 2026

20 Semmering Base Tunnel

Construction of a 27 km long twin-tube tunnel, travel time reduction for Vienna – Graz: 30 min. **P:** 3,280 mil. EUR, **B:** 2026

21 Bruck a. d. Mur – Graz

Optimisation of the infrastructure between Bruck a. d. Mur and Graz as part of the new Southern line. **P:** 212 mil. EUR, **B:** 2027

22 Graz East Station – Jennersdorf

Electrification over a length of 75 km to improve passenger and freight traffic. **P:** 122 mil. EUR, **B:** 2027

23 Graz – Weitendorf

Expansion of the Koralm railway between Graz and Weitendorf. **P:** 417 mil. EUR, **B:** 2025

24 Koralm Railway Graz – Klagenfurt

New 130 km section as part of the new Southern line, time gained: 2 hours 11 minutes **P:** 5,253 mil. EUR, **B:** 2025

25 Villach South Cargo Terminal

Construction of a multifunctional terminal in Fürnitz to fulfil future market requirements. **P:** 97 mil. EUR, **B:** 2027

26 Karawanks Tunnel

Update of the Karawanks Tunnel including an increase in tunnel safety. **P:** 73 mil. EUR*, **B:** 2021

^{*} Share of Austria

Austria: Line and station project

Infrastructure projects ÖBB master plan (RPL) 2018–2023.









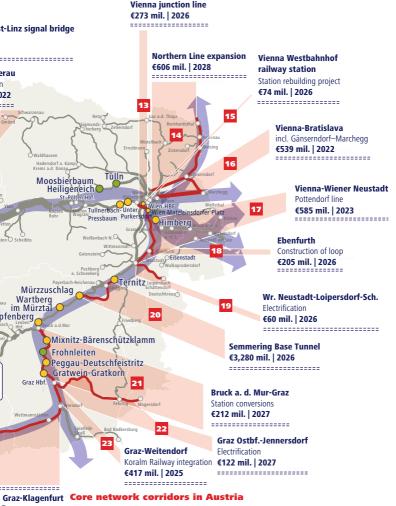






4-track expansion €336.1 mil. | 2030 Linz Freight Linz-Wels 4-track expansion Linz-Summ Station Stadthafen Modernisatio €1,252 mil. | 2026 Modernisation Freight tracks €75 mil. | 20 €43 mil. | 2021 ======= Wels-Passau -----Modernisation €156 mil. | 2021 12 ========== Wernstein Steindorf b. Str.-Braunau Enhancement €190 mil. | 2029 Braunau a -----Ried i. Innkreis Wels Hb Kremsdorf Köstendor Kirchdorf a. d. Krems Seekirchen **Brenner Northern** a. Wallersee Klaus Kaster Approach alzburg Hbf. €75 mil. | Planning ------Ka Kirchberg in Tirol Zell am Se Öblarn irol Innsbruck Schwaz Gröbmina Zell am See Schüttdorf 🖺 Villach Süd Cargo Terminal €97 mil. | 2027 Lienz Pörtschach Launsdorf La Worthersee Hochosterwitz -----**Brenner Base Tunnel** Klagenfurt Hbf Hermagor €4,643 mil. | 2027 Villac Krumpendorf Ledenitzen Station/stop New/conversion (in planning) East Tyrol | Phase 1 _____ Expansion suitable Station/stop New/conversion (under construction) **Koralm Railway** for local transport €5,253 mil. | 202 €57 mil. | 2020 Station/stop TEN-T Core Network Corridors **Karawanks Tunnel** €73 mil. | 2021

Linz Freight Station Wes



Scandinavia-Mediterranean Core Network Corridor with Brenner Base Tunnel Rhine-Danube Core Network Corridor with the Western line at its centre Oriental/Eastern Mediterranean Core Network Corridor Baltic-Adriatic Core Network Corridor with Semmering Base Tunnel and Koralm railway

9 Linz – Wels

Four-track expansion of the Western line between Linz and Wels. **P:** 1,252 mil. EUR, **B:** 2026 onwards.

10 Linz shunting station Stadthafen

Conversion and expansion into a modern shunting station, including electrification. **P:** 43 mil. EUR, **B:** 2021

11 Linz shunting station West – Linz Signal Bridge

Through-connection of the four-tracked Western line.

P: 336.1 mil. EUR, B: 2030

12 Linz – Summerau

Modernisation of the line and of 7 train stations.

P: 75.3 mil. EUR, B: 2022

13 Vienna junction line

Increasing the appeal of the suburban railway service with 15 minute intervals; new stops. **P**: 273 mil. EUR, **B**: 2026

14 Northern line expansion

Expansion of the line to the Czech border.

P: 606 mil. EUR, B: 2028

15 Vienna Westbahnhof.

Adaptation of the existing infrastructure to future transport requirements. **P:** 74 mil. EUR, **B:** 2026

16 Vienna – Bratislava

The existing line from Vienna to Bratislava will be selectively expanded to two tracks and electrified. **P:** 539 mil. EUR, **B:** 2023

17 Vienna – Wiener Neustadt (Pottendorfer Line)

Two-track expansion of the existing line to relieve the Southern line. **P:** 585 mil. EUR, **B:** 2023

Construction projects Austria*

1 St. Margrethen – Lauterach

Expansion for local traffic, new stop at Lauterach West. **Project volume (P):** 186 mil. EUR, **Built by (B):** 2021

2 Rail Freight Center Wolfurt

Raising the capacity of Wolfurt as a rail freight location and improving the transport connection. **P:** 61 mil. EUR, **B:** 2018

3 Feldkirch – state border

FL.A.CH. Short-distance transport expansion in the border region with Liechtenstein and Switzerland. **P:** 164 mil. EUR, **B:** 2027

4 Brenner Base Tunnel (BBT)

Construction of a 55 km two-tube tunnel by 2026 **P:** 4.643 mil. EUR**. **B:** 2027

5 Brenner north inlet

Planning of an efficient, environmentally friendly approach from Germany to the BBT. **P:** 75 mil. EUR, **B:** 2018

6 East Tyrol | Phase 1

Modernisation of Lienz station, making the Drautal railway more appealing. **P:** 57 mil. EUR, **B:** 2020

7 Steindorf b. Str. – Braunau

Making the Mattigtalbahn more attractive, incl. provision of accessibility and measures for increasing security.

P: 190 mil. EUR. B: 2029

8 Wels – Passau

Expansion of the approx. 80 km-long existing line including station remodelling and ETCS. **P:** 156 mil. EUR, **B:** 2021

^{*} Source: bmvit - Master Plan 2018-2023** share of Austria

The railway in Austria

SATISFIED CUSTOMERS. The most frequented railway stations in Austria, the number of trains per day and the results of the customer satisfaction survey.

Austria's busiest train stations

Passenger movements per day	
1 Vienna Central Station: 1,067 trains per day*	123,500
2 Vienna Meidling: 813	78,226
3 Vienna Mitte: 701	61,872
4 Vienna Praterstern: 629	59,153
5 Vienna Floridsdorf: 610	51,957
6 Vienna Handelskai: 808	42,519
7 Linz Central Station (Upper Austria): 545	40,861
8 Innsbruck Central Station (Tyrol): 315	38,516
9 Wr. Neustadt Central Station (Lower Austria): 506	35,847
10 Vienna Rennweg: 629	30,146
The busiest stations in the other federal province	es
11 St. Pölten (Lower Austria): 468	29,094
12 Salzburg Central Station (Salzburg): 439	28,651
13 Graz Central Station (Styria): 352	25,511
22 Klagenfurt Central Station (Carinthia): 180	14,580
25 Feldkirch Railway Station (Vorarlberg): 189	13,797
118 Neusiedl am See Railway Station (Burgenland): 8	0 2,610

^{*} of which platforms 1, 2: 509; platforms 3-12: 558

ÖBB customer satisfaction survey

(school grading system)

Total grade	2.1
Passengers feel safe on the train	1.6
Regular announcements on the train	1.7
Trains on time	1.8
Personal advice when booking at the counter	1.8
Train station accessibility	1.8
Personal service offered on the train	1.9
Meals and beverages provided on the train	1.9
Information at the train station	1.9
Information, ticket purchase, reservation via the app	2.0
Cleanliness of trains	2.0
Cleanliness and condition of train stations	2.0
Passengers feel safe at the station	2.0
Train intervals	2.1
Buy tickets at the ticket machine	2.1
Convenience, travel comfort on the train	2.1
Announcements at the train station in case of irregularities	2.2
Suitable connections to other trains	2.2
Train station infrastructure, guidance system	2.3
Information, ticket purchase, reservation online	2.3
Total travel time, trip duration	2.3
Train value for money	2.3
Announcements on the train if delayed	2.3

Source: ÖBB Customer Satisfaction Analysis as part of the VCÖ Bahntest 2019 (Railway Test)

Sustainable transport

CLIMATE PROTECTION. ÖBB is Austria's biggest provider of electromobility services and thus also the biggest climate protection company in the country.

Energy management and climate protection

Electricity provided (GWh per year)	2,323
Traction current provided (GWh per year)	1,910

Electricity

Generation of traction current

from hydropower	95%
from other renewable energy sources	. 5%

Power stations

Hydroelectric power plants (traction power)	. 8
Hydroelectric power plants (three-phase current)	. 2
Transformer stations	5
Inverter stations	2
Substations	62
Traction power lines 110 kV/132 kV (km)	064
Traction power lines 55 kV (km)	69
Central control stations	1
Energy control stations	2



Savings on energy and emissions*

Energy saved vs. 2017 (GWh)	0
ÖBB climate balance – total greenhouse gas emissions	
of ÖBB: CO ₂ equivalent (t per year)	7
Greenhouse gas emissions saved through	
ÖBB rail transport (t CO ₂ per year)	١.
CO_2 emissions in ÖBB passenger transport (g/pkm**) 14.	3
CO_2 emissions from ÖBB freight traffic (g/tkm***)	1
CO ₂ -emissions Postbus (g/pkm**)	2
CO ₂ emissions for ÖBB passenger services	
compared to cars/airplanes 1:15/1:3	1
CO ₂ -emissions of ÖBB freight traffic	
compared to trucks	1

^{*} Figures for 2017; ** pkm = passenger-kilometres; *** tkm = tonne-kilometres

Electromobility

Share of the electrified railway lines	3%
Number of e-charging stations	35
Number of e-cars in the fleet	30

14 metres

is the width of a two-tracked electrified highcapacity railway line. A motorway with the same is about 37 metres wide. With the same transport capacity, the rail needs only about one-third to one-sixth of the area compared to a road and thus enables very surface-efficient traffic.



Traction current production

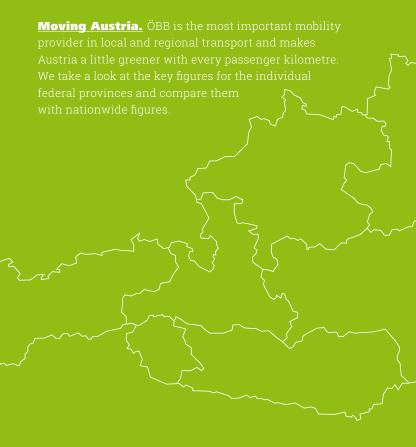
Traction carrent production	
in our own hydroelectric power plants	9%
in partner hydropower plants2	2%
drawn from public 50-Hz network and converted $\dots \qquad 4$	9%
Traction current input from overhead cable	
(GWh per year)	347
Three-phase input (GWh per year)	310
Heat consumption (GWh per year)	328
Notice concention and biodirective	
Nature conservation and biodiversity	
Rockfall and avalanche barriers (km)	195
Managed protection forest (ha)	370
Total water consumption (m³ per year) 2.8 I	mil.
Trees in tree register* (pieces)	769
Different tree species* (pieces)	204
Other open spaces (gardens, meadows,	
embankments etc.)* (km²)	7.9
Number of bird protection caps fitted	462
- Experimental sections with wildlife warners	. 5



- in km

^{*} on land under administration of ÖBB-Immobilien GmbH

ÖBB in the federal provinces. Facts & Figures



Burgenland



IN THE EAST. With 3,962 km², – of which about seven percent is water - Burgenland is one of the smaller provinces of Austria and home to about 293,000 people.

Travelling by train

Local transport passengers 4.1 mil.
Local transport trains per day
Suburban railway lines*
Train kilometres local transport
Local transport passenger kilometres
Freight transported (tonnes per year) 0.975 mil.

* Total number of suburban railway lines in the eastern region (Vienna, Lower Austria, Burgenland): 10 (partly crossing province borders)

The Postbus is rolling

Passengers	9	mil.
Lines		33
Buses		156



NEUSIEDL/SEE TRAIN STATION | 2,610 passengers No. 1 in Burgenland, no. 118 nationwide (see page 40)

Stops
communities covered
communities covered (share)
Kilometres travelled 5.5 mil.
Infrastructure
Track length (length in km)
Train stations and stops 29
– of which with WiFi
Parking spaces 3,200
– of which for cars
– of which for two-wheelers
Railway crossings
– of which technically secured
– of which not technically secured
Shunting sites 0
Infrastructure investments in 2018 (in EUR 28 mil.
Investment volume according to 2018–2023 master plan incl.
reinvestments + P&R + noise protection (in EUR) 116 mil.
Employees
Employees
– of which female 11
- of which apprentices1
of which female 0

Carinthia



AUSTRIA'S SOUTH. The federal province extends over 9,538 km². It forms the southern end of Austria and has about 561,000 inhabitants.

Travelling by train

Local transport passengers 7.9 mil.
Local transport trains per day
Suburban railway lines4
Suburban railway trains per day*
Train kilometres local transport
Local transport passenger kilometres
Freight transported (tonnes per year) 4.772 mil.

^{*} As at: 11 April 2019

The Postbus is rolling

Passengers	16	mil.
Lines		68
Buses		177
Stops	1,	855
Communities covered		123
Communities covered (share)		93%
Kilometres travelled1	0.7	mil.



KLAGENFURT TRAIN STATION | 14,580 passengers No. 1 in Carinthia, no. 22 nationwide (see page 40)

Track length (length in km)
Train stations and stops
– of which with WiFi
Parking spaces
– of which for cars
– of which for two-wheelers
Railway crossings
– of which technically secured
– of which not technically secured
Shunting sites
Infrastructure investments in 2018 (in EUR) 241 mil.
Investment volume according to 2018–2023 master plan incl.
reinvestments + P&R + noise protection (in EUR) 1.67 bn.
Employees
Employees 2,968
– of which female
– of which apprentices 24
– of which female

Lower Austria



DIVERSE. With 19,186 km², Lower Austria occupies almost a quarter of the Austrian national territory and is home to 1.68 million inhabitants.

Travelling by train

Local transport passengers	-
Local transport trains per day	7
Suburban railway lines*	•
Trains per day Suburban railway**)
Train kilometres local transport	
Local transport passenger kilometres 2,118.5 mil	
Freight transported (tonnes per year) 16.769 mil	

* Total number of suburban railway lines in the eastern region (Vienna, Lower Austria, Burgenland): 10 (partly crossing the province borders)

The Postbus is rolling

Passengers 41 mil.
Lines
Buses
Stops
Communities covered
Communities covered (share) 86%
Kilometres travelled



^{**} As at: 11 April 2019

Track length (length in km)	1,477
Train stations and stops	348
– of which with WiFi	17
Parking spaces	54,588
– of which for cars	35,750
– of which for two-wheelers	18,838
Railway crossings	. 1,322
– of which technically secured	650
– of which not technically secured	672
Shunting sites	20
Infrastructure investments in 2018 (in EUR) 49	3 mil.
Investment volume according to 2018–2023 master pla	an incl.
reinvestments + P&R + noise control (in EUR)	3.1 bn.
Employees	
Employees	5,713
– of which female	
- of which apprentices	129
– of which female	14

Upper Austria



THE CENTRE OF INDUSTRY. About 1.48 million people live in Upper Austria on an area of about 11,980 km², and about half of them live in the Linz metropolitan area.

Travelling by train

Local transport passengers 16.9	mil.
Local transport trains per day	645
Suburban railway lines	4
Suburban railway trains per day*	228
Train kilometres local transport	o mil.
Local transport passenger kilometres	6 mil.
Freight transported (tonnes per year) 23.266	mil.

^{*} As at: 11 April 2019

The Postbus is rolling

Passengers 30 m	mil.
Lines	
Buses	287
Stops 3,7	708
communities covered	397
Communities covered (share)	90%

LINZ CENTRAL STATION | 40,861 passengers No. 1 in Upper Austria, no. 7 nationwide (see page 40)

Kilometres travelled

19.0 mil.

Track length (length in km)	866
Train stations and stops	223
– of which with WiFi	6
Parking spaces	16,306
– of which for cars	. 8,481
– of which for two-wheelers	. 7,825
Railway crossings	761
– of which technically secured	286
- of which not technically secured	475
Shunting sites	22
Infrastructure investments in 2018 (in EUR) 21	8 mil.
Investment volume according to 2018–2023 master pla	an incl.
reinvestments + P & R + noise control (in EUR)	1.7 bn.
Employees	
Employees	5,774
– of which female	487
- of which apprentices	296
– of which female	34

Salzburg



CITY, MOUNTAINS, LAKES. Salzburg extends with about 7,156 km² from the foothills to the central peninsula. About 555,000 inhabitants live in this diverse federal province.

Travelling by train

Local transport passengers	7.4	mil.
Local transport trains per day		232
Suburban railway lines		2
Suburban railway trains per day*	· · · · · · · · · · · · · · · ·	135
Train kilometres local traffic	. 4.0	mil.
Local transport passenger kilometres	237.2	2 mil.
Freight transported (tonnes per year) 2.2	257	mil.

^{*} As at: 11 April 2019

The Postbus is rolling

Passengers	2 mil.
Lines	
Buses	
Stops1	
Communities covered	
Communities covered (share)	98%
Kilometres travelled 14.6	



SALZBURG CENTRAL STATION | 28,651 passengers No. 1 in Salzburg, no. 12 nationwide (see page 40)

Track length (length in km)
Train stations and stops
– of which with WiFi
Parking spaces
– of which for cars
– of which for two-wheelers
Railway crossings
– of which technically secured
– of which not technically secured
Shunting sites
Infrastructure investments in 2018 (in EUR) 64 mil.
Investment volume according to 2018–2023 master plan incl.
reinvestments + P&R + noise control
(in EUR) approx. 507 mil.
Employees
Employees 2,634
– of which female
- of which apprentices118
– of which female

Styria



THE GREEN ONE. At about 16,401 km², Styria is Austria's second-largest federal province, and its population of 1.23 million is number four in Austria.

Travelling by train

Local transport passengers	11.3	mil.
Local transport trains per day		412
Suburban railway lines		6
Suburban railway trains per day*		288
Train kilometres local traffic	7.!	5 mil.
Local transport passenger kilometres	322.2	2 mil.
Freight transported (tonnes per year) 19	.054	mil.

^{*} As at: 11 April 2019

The Postbus is rolling

Passengers 28	mil.
Lines	. 111
Buses	263
Stops	,278
communities covered	227
communities covered (share)	79 %
Kilometres travelled 16.5	mil.



Track length (length in km)
Train stations and stops
- of which with WiFi
Parking spaces
– of which for cars
– of which for two-wheelers
Railway crossings
– of which technically secured
– of which not technically secured
Shunting sites
Infrastructure investments in 2018 (in EUR) 408 mil.
Investment volume according to 2018–2023 master plan incl.
reinvestments + P&R + noise control (in EUR) 2.8 bn.
Employees
Employees
– of which female
- of which apprentices
– of which female 58

Tyrol



AMIDST THE ALPS. Tyrol has the longest external border of 719 km. The area within the border is 12,640 km² and is home to 755,000 people.

Travelling by train

Local transport passengers	13.9	mil.
Local transport trains per day		372
Suburban railway lines		6
Suburban railway trains per day*		251
Train kilometres local traffic	7.2	2 mil.
Local transport passenger kilometres	546.5	5 mil.
Freight transported (tonnes per year) 15	.996	mil.

^{*} As at: 11 April 2019

The Postbus is rolling

Passengers 23	mil.
Lines	64
Buses	503
Stops1,	914
Communities covered	222
communities covered (share)	80 %
Kilometres travelled 29.5	mil.



INNSBRUCK CENTRAL STATION 38,516 passengers, no. 1 in Tyrol,

no. 8 nationwide (see page 40)

Track length (length in km)
Train stations and stops
– of which with WiFi 8
Parking spaces
– of which for cars
– of which for two-wheelers
Railway crossings
– of which technically secured
– of which not technically secured 51
Shunting sites
Infrastructure investments in 2018 (in EUR) 320 mil.
Investment volume according to 2018–2023 master plan incl.
reinvestments + P&R + noise control (in EUR) 3.1 bn.
Employees
Employees
– of which female
- of which apprentices143
– of which female

Vorarlberg



AUSTRIA'S WEST. Between Lake Constance and Arlberg as well as Switzerland and Germany about 394,000 inhabitants live on an area of almost 2,601 km².

Travelling by train

Local transport passengers	13.8 mil.
Local transport trains per day	213
Suburban railway lines	2
Suburban railway trains per day*	150
Train kilometres local transport	3.2 mil.
Local transport passenger kilometres	. 341.2 mil.
Freight transported (tonnes per year)	3.394 mil.

^{*} As at: 11 April 2019

The Postbus is rolling

Passengers	24 mil.
Lines	24
Buses	145
Stops	1,090
Communities covered	78
Communities covered (share)	81%
Kilometres travelled	11.6 mil.



Track length (length in km)	111
Train stations and stops	
- of which with WiFi	6
Parking spaces	5,249
– of which for cars	1,169
– of which for two-wheelers	4,080
Railway crossings (incl. Liechtenstein)	27
– of which technically secured	26
- of which not technically secured	1
Shunting sites	3
Infrastructure investments in 2018 (in EUR)	53 mil.
Investment volume according to 2018–2023 mas	ter plan incl.
reinvestments + P&R + noise control	
(in EUR) approx.	307 mil.
Employees	
Employees	1,259
– of which female	148
– of which apprentices	102
– of which female	17

Vienna



CAPITAL OF AUSTRIA. In Vienna, which is both a city and a federal province, almost 1,89 million inhabitants live on about 415 km².

Travelling by train

Local transport passengers	96.7 mil.
Local transport trains per day	1,531
Suburban railway lines*	10
Trains per day Suburban railway**	916
Train kilometres local traffic	7.9 mil.
Local transport passenger kilometres	. 953.5 mil.
Freight transported (tonnes per year)	5.742 mil.

^{*} Total number of suburban railway lines in the eastern region (Vienna, Lower Austria, Burgenland): 10 (partly crossing the province borders)

The Postbus is rolling

Passengers	7 mil.
Lines	
Buses	109
Stops	464
communities covered	1
communities covered (share)	100 %
Kilometres travelled 4.	5 mil.



^{**} As at: 11 April 2019

Track length (length in km)	188
Train stations and stops	54
– of which with WiFi	23
Parking spaces	2,530
– of which for cars	1,222
– of which for two-wheelers	1,308
Railway crossings	50
– of which technically secured	34
- of which not technically secured	16
Shunting sites	12
Infrastructure investments in 2018 (in EUR) 1	20 mil.
Investment volume according to 2018–2023 master p	lan incl.
reinvestments + Park & Ride facilities + noise control	
(in EUR) approx.	646 mil.
Employees	
Employees	12,471
– of which female	2,409
- of which apprentices	
of which female	116

LONG-DISTANCE

ÖBB train units



Railjet (seven-unit)

Length incl. traction unit in m 206 Seats 408



Nightjet (3-11 coaches)

Length incl. traction unit in m 99-310 Seats* 156-588

* Standard, couchette and sleeping car places



Talent 4023 (three-unit) **Talent 4024/4124** (four-unit) Length in m 52/67



Desiro 5022

Length in m





Weight incl. traction unit in t 233–680 Top speed in km/h* 200

* with car transporter units 160

Number of seat cars (64), couchettes (71) and sleeping cars (50)* 185

* plus car transport carrier (34)



Weight in t 95/115/117
Top speed in km/h 140

Power in kW 1,440/1,520

* 34 of which already in the new Cityjet design as at 1 June 2019



Weight in t	7
Top speed in km/h	120

Power in kW	2 x 315
Number*	60

* 30 of which already in the new Cityjet design as at 1 June 2019

LOCAL & REGIONAL TRAFFIC. Train units for commuter services on lines throughout Austria.



Cityjet - Desiro ML (since December 2015)

Length in m Seats 240 (R-Bahn) 258 (Suburban railway)



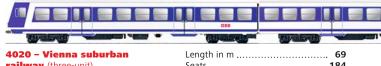
CityShuttle push-pull train CRD

Length (per car) in m Seats in control car 44 Seats in intermediate car 80



Double-stack push-pull car DOSTO

Length (per car) in m 27 Seats in control car Seats in intermediate car 114



railway (three-unit)

Seats 184

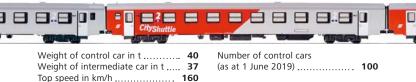


Weight in t 146 Top speed in km/h 160
Power in kW 2,600

Weight of intermediate car in t 48

Number (as of 1 June 2019)* **164*** Another set is currently being tested as a battery vehicle at Siemens.

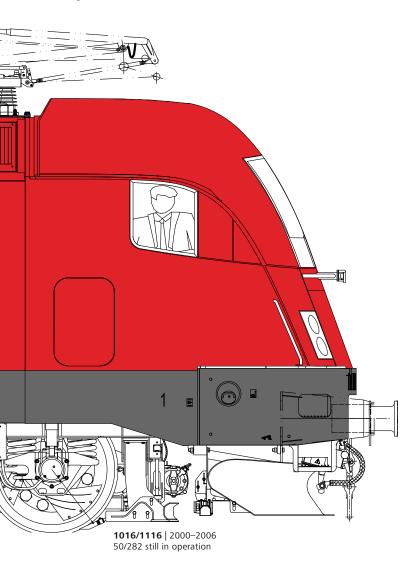
Number (control car) 67



OBB OF THE OWNER OWNER OF THE OWNER O	Cit	trshutte		OBB	
Weight of control car in t	51	Ton speed in	ı km/h	140	

	, –		
(Cabit		* 127 120 120	
Weight in t	129	Power in kW	1,200

Weight in t	. 129	Power in kW	1,200
Top speed in km/h	120	Number (as at 1 June 2019)	66



ÖBB locomotives*

Traction unit series 2067	Length over buffers in m 16.2
(for drawing see page 4) Number 26 still in operation, 111 built Manufacturer (MFG)	Series 1044/1144 (p. 14) Number 209 still in operation, 217 built 217 built MFG SGP, Conversion: ÖBB-TS Year of manufacture 1978–1995 Wheel arrangement 80'80' Drive power in kW 5,280 Top speed in km/h 160 Total weight in t 84 Length over buffers in m 16.1
Series 2043 (p. 8) Number 7 still in operation, 77 built Manufacturer Jenbacher Werke Year of manufacture 1964–1977 Tank capacity in I 1,700 Drive power in kW 1,104 Top speed in km/h 110 Total weight in t 70 Length over buffers in m	Series 1063 (p. 16) Number 48 still in operation, 50 built MFG BBC, ELIN, SGP, Siemens Year of manufacture 1983–1991 Wheel arrangement B0'80' Drive power in kW 1,520 Top speed in km/h 100 Total weight in t 82 Length over buffers in m
01_04: 14 Q: 05_ff: 15 Q	Sories 1064 (n. 18)
01-04: 14.8; 05-ff: 15.8	Series 1064 (p. 18) Number

Number	Top speed in km/h
Series 1016 Taurus (p. 68) Number	Top speed in km/h 230 Total weight in t 87 Length over buffers in m 19.6 Series 1293 Vectron (p. 44) Number 108 ordered, 22 in operation Manufacturer Siemens Austria Year of manufacture 2018–2019 Wheel arrangement 80'80' de Drive power in kW 6,400
Series 1116 Taurus (p. 68) Number 282 still in operation Manufacturer Siemens Austria Year of manufacture 2000–2006 Wheel arrangement B0'80' Drive power in kW 6,400 Top speed in km/h 230 Total weight in t 86 Length over buffers in m 19.3	Top speed in km/h
Series 2070 Hector (p. 26) Number	MFG MAN/Mercedes/Solaris Year of manufacture 2007–2019 Passenger capacity 85 Power in kW 250–280 Top speed in km/h 85 Total weight in t 18.5 Vehicle length in m 12-12.1 Low Entry 12m Number 538 Manufacturer Iveco
Series 2016 Herkules (p. 28) Number	Year of manufacture 2013–2019 Passenger capacity 83 Power in kW 265 Top speed in km/h 100 Total weight in t 17.8 Vehicle length in m 12.1 * In order of year of manufacture

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